



# MSCLX Hydraulic Pump Warranty Card



## Product Information

Product Name

Model #

Purchase Date

Distributor

Distributor Stamp and Signature:

Date of Issue:

## Customer Declaration:

I, the undersigned, confirm that I have read and understood the terms and conditions of this warranty written overleaf.

Name: \_\_\_\_\_ Cell: \_\_\_\_\_

Email: \_\_\_\_\_ Signature: \_\_\_\_\_

Unique Identification Number

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# Warranty Terms and Conditions

**Warranty Terms:** This vane hydraulic pump is covered under a warranty for a period of 30 days from the date of purchase. The warrantee guarantees that the product is free from defects in its materials and/or build quality.

| What is covered under Warranty   | What's not Covered under Warranty   | Customer Responsibility   | Warranty Claim Procedure  |
|--|---|---|---|
| <ol style="list-style-type: none"><li>1 Replacement of defective components</li><li>2 Coverage of manufacturing defects and material faults</li><li>3 Technical assistance and guidance for troubleshooting</li><li>4 This warranty is non-transferable and valid only for the original purchaser</li><li>5 Any disputes are subject to the terms and conditions set forth by the manufacturer</li></ol> | <ol style="list-style-type: none"><li>1 Normal wear and tear, including seals &amp; o-rings</li><li>2 External damage caused by contamination or accidents.</li><li>3 Issues arising from neglect, lack of maintenance or improper storage</li><li>4 Repair preformed by unauthorized personnel</li><li>5 Damage caused by:<ul style="list-style-type: none"><li>• Incorrect installation</li><li>• Use of incorrect hydraulic fluid</li><li>• Operating at temperatures beyond the prescribed limits</li><li>• Operating at pressures beyond the prescribed limits</li></ul></li></ol> | <ol style="list-style-type: none"><li>1 Perform routine maintenance, of the filters and oil inlet supply should be unhindered</li><li>2 Use the recommended oils and make sure that the oil filtration is working as desired inletting clean oil into the system. As a general guideline, Oils should be replaced after 18-21 months of continuous use.</li><li>3 Make sure that the pump works within the prescribed limits of pressure and temperature</li><li>4 Oil supply should never be choked, dry running of the pump will cause permanent damage.</li><li>5 Maintain proof of purchase and this warranty card for claim validation</li></ol> | <ol style="list-style-type: none"><li>1 Contact your authorized dealer or service enter</li><li>2 Present the original warranty card and purchase receipt</li><li>3 Allow the product to be inspected by the authorized personnel</li><li>4 Follow guidance provided by the service team for further action</li></ol> |

